

BRISBANE POLICE DEPARTMENT
General Department Statement

NOTICE TO VICTIMS OF DOMESTIC VIOLENCE

The Brisbane Police Department is committed to assisting victims of domestic violence. In order to serve you to the best of our ability, we have developed a written standard for our officers to follow and this supplemental guideline for you. Our goal is to ensure that your rights under the law are protected.

The following terms are defined to assist you in exercising your rights as a victim of domestic violence.

- 1) **Domestic Violence** is abuse committed against an adult or fully emancipated minor who is a spouse, former spouse, cohabitant, or person who has had a child or a dating engagement relationship.
- 2) **Abuse** means intentionally or recklessly causing or attempting to cause bodily injury, or placing another person in reasonable apprehension of imminent serious bodily injury to himself, or another.
- 3) A **Felony Arrest** can be made by a police officer when he/she has reasonable cause to believe a felony has occurred. Whether or not a person will be arrested for a felony will be determined by the responding officer.
- 4) A **Misdemeanor Arrest** can be made by either a police officer or a person like yourself. A police officer can make a misdemeanor arrest when the officer has reasonable cause to believe a misdemeanor has occurred in the officer's presence. In some instances of domestic assault or battery, a police officer can make a misdemeanor arrest when the officer has probable cause to believe a misdemeanor has occurred, even though the domestic assault/battery did not occur in his/her presence. A person can make a "Citizen's Arrest" when a misdemeanor has in fact occurred in that person's presence.
- 5) A **Restraining Order** is a civil court order issued by a judge that prohibits the conduct of an individual.
- 6) A **Stay-Away Order** is a criminal or civil court order issued by a judge that directs or prohibits a person from being near another person, and or certain premises or locations.

- 7) An **Emergency Protective Order (EPO)** is a court order issued by a judge over the phone that affords a person immediate legal protection from another person. The order directs or prohibits a person from being near another person, certain premises or locations, and may order temporary custody of involved children. The EPO is good for 5 business days allowing you time to apply for a Restraining Order.
- 8) Violation of a Restraining Order or Stay-Away Order is a misdemeanor.
- 9) The Cite and Release process takes place when a misdemeanor has occurred. The officer must issue a citation and release the person except under certain circumstances (i.e., the officer believes the criminal or prohibited conduct will continue). This process is like getting a ticket.

If a person is taken to jail, that person may be released within a few hours, either by posting bail or by “promising to appear” at a future hearing (this is called Own Recognizance, O.R.).

Note: If a person is arrested and later released, the police department will notify you if you request such notification at the time of the arrest or within a short time period.

PROCEDURES

If you are a victim of domestic violence, the responding officer will write a police report. The suspect may be subject to arrest. Our officer will arrest if: 1) A felony has just occurred; 2) If the officer witnesses a misdemeanor offense; 3) If the officer has probable cause to believe that a misdemeanor domestic assault or battery has occurred; 3) if the officer agrees that you are the victim of a misdemeanor and you wish to make a “citizen’s arrest.” A “citizen’s arrest” requires that you tell the abusing person, “I am placing you under arrest.”

It is important to tell the officer if the suspect has abused you in the past, or has threatened you and you believe the abuse will continue after the police leave. This information will help the officer decide whether to take the suspect to jail or cite and release him/her.

If you believe the suspect in this case may either harass you, cause further injury to you, or damage your property, we strongly advise you obtain a Stay-Away or Restraining Order. These orders would prohibit further contact between the suspect and you, and your property.

If the suspect is charged with a crime, a Stay Away Order may be issued upon your request or the request of the Deputy District Attorney during the criminal procedure. The judge will order the suspect not to harass you. This order stays in effect as long as the suspect is under the jurisdiction of the court. This includes any sentence or probationary period.

Restraining Orders may be issued by a Civil Court. Most Restraining Orders prohibit the suspect from contacting you (in person or by telephone) at your home or work place, and prohibit the person from removing or tampering with your property.

If you wish to request a Restraining Order you should contact your personal attorney. If you don't have an attorney and cannot afford one, you may file your own papers by requesting an order at the County Clerks Office. You may also obtain forms and instructions by calling Legal Aid at (650) 365-8411. The Woman's Shelter (650 342-0850) offers assistance in obtaining Restraining orders and holds clinics on how to file them. The Count Clerk requires a filing fee, but such fees may be waived if you cannot afford it.

Domestic Violence is a crime and will be handled by our officers accordingly. We are available to answer your questions 24 hours a day, 7 days a week. Please feel free to call us as (415) 508-2181. We encourage you to continue to take steps to protect yourself. The below list of community resources will be helpful to you in this process.

Emergency / Crisis Intervention
EMERGENCY CALLS FOR AMBULANCE, FIRE, HIGHWAY PATROL AND
POLICE SERVICES911

24-hour emergency numbers

Aging and Adult Services 800-675-TIES (8437)
(TTY) 800-994-6166

Call this number to report suspected cases of elder and dependent adult abuse or neglect, or to request help for other issues.

Alcohol and Drug Helpline 650 573-3950
Information about and referral to substance abuse services.

California Poison Control System 800-876-4766

Child Protective Services 800-632-4615
Accepts reports about children age 17 or under who may be in danger due to abuse, abandonment or exploitation.

Community Overcoming Relationship Abuse (CORA) 800-300-1080
English/Spanish hotline for women who have been abused.

Parent Support Line 888-220-7575
Support for parents.

Psychiatric Emergency Services	650 573-2662
Rape Trauma Services	650 692-RAPE (7273)
Shelter Bed Hotline	800-774-3583
Youth and Family Enrichment Services (YFES)	
• Crisis Intervention and Suicide Prevention Center	650 579-0350 800-SUICIDE (800-784-2433)
• YFES Your House South	650 367-9687
Hotline for youth experiencing family problems.	

Network of community service agencies

The community centers listed below can provide or locate emergency food, clothing, shelter, utilities assistance, short-term counseling and employment information.

Coastside:

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| • Coastside Opportunity Center
www.coastside.org
99 Avenue Alhambra, El Granada 94018 | 650 726-9071 |
| • South Coast Collaborative
620 North St., Pescadero 94060 | 650 879-1691 |

North County:

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| • Daly City Community Service Center
www.ci.daly-city.ca.us/depts/srvctr.htm
350 - 90th St., Daly City 94015 | 650 991-8007 |
| • North Peninsula Neighborhood Services Center
www.neighborhoodservices.org
600 Linden Ave., South San Francisco 94080 | 650 588-8822 |
| • Pacifica Resource Center
www.ci.pacifica.ca.us/cityhall/div_rc.html
1809 Palmetto Ave., Pacifica 94044 | 650 738-7470 |
| • Salvation Army
www.tsagoldenstate.org/
470 S. Spruce Ave., South San Francisco 94080 | 650 266-4591 |

Central County:

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| • Samaritan House, Inc
www.samaritanhouse.com
401 N. Humboldt St., San Mateo 94401 | 650 347-3648 |
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South County:

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| • Fair Oaks Community Center
www.redwoodcity.org/parks/cc/fairoaks.html
2600 Middlefield Rd., Redwood City 94063 | 650 780-7500 |
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• **Family Support Center of the Mid-Peninsula**
www.fscmp.org 650 322-1821
1798 - B Bay Rd., East Palo Alto 94303

• **Salvation Army** 650 368-4643
www.tsagoldenstate.org
1270 Marshall St., Redwood City 94063
For assistance anywhere in the county:

St. Vincent de Paul Society 650 343-4403
www.svdp.org/sanmateo
50 N. B St., San Mateo 94401

Shelter Network Transitional Housing

www.shelternetwork.org

Contact one of the community service agencies listed above for referral to shelters and transitional housing for families and single adults.

Youth and Family Enrichment Services (YFES)

Daybreak 650 771-0788

www.yfes.org

Shelter for homeless teenagers offering transitional housing and independent living skills training.

Other emergency services

American Red Cross, Bay Area Chapter

www.bayarea-redcross.org

650 259-1750

1710 Trousdale Dr., Burlingame 94010

Offers emergency relief to victims of disasters, services to military personnel and health and safety training for the public.

Service League of San Mateo County

650 364-4664

www.serviceleague.org

727 Middlefield Rd., Redwood City 94063

Provides general emergency and ongoing assistance to jail inmates and their families as well as other jail-related services.

Victim Center

650 877-5494

1024 Mission Rd., South San Francisco 94080

Provides general emergency and ongoing assistance for victims of crimes.

Information

Alcohol and Drug Helpline

650 573-3950

24-hour information about and referral to substance abuse services.

12-step programs

Alcoholics Anonymous

650 342-2615

www.aa-san-mateo.org

Al-Anon / Alateen

www.ncwsa.org

North county

650 873-2356

South and central county

650 592-7935

Meeting Information Line

650 592-2364

Spanish line

650 794-9654

For anyone affected by someone else's drinking.

Cocaine Anonymous 415 821-6155
www.ca.org

Narcotics Anonymous 650 802-5950
www.norcalna.org

Alcohol / Drug Abuse

Nar-Anon 650 321-2334
www.naranoncalifornia.org

For anyone affected by someone else's drug abuse.

Detoxification services

Palm Avenue Detoxification Program 650 513-6500
www.horizonservices.org

2251 Palm Ave., San Mateo 94403

Treats both drug and alcohol detoxification.

Substance abuse inpatient treatment

Daytop Village - Adolescent Program .367-9030

631 Woodside Rd.,

Redwood City 94061

877 856-2995

Daytop Village - Adult Program

2560 Pulgas Ave.,

East Palo Alto 94303

650 325-6466

866 325-6466

Free at Last

www.freeatlast.org

1796 Bay Rd., East Palo Alto 94303

Offers bilingual services (English/Spanish).

650 462-6999

Latino Commission on Alcohol & Drug Abuse Services

www.thelatinocommission.com

301 Grand Ave., #301, South San Francisco 94080

650 244-1444

Mills-Peninsula Health Services

Chemical Dependency Center

www.mills-peninsula.org

1783 El Camino Real, Burlingame 94010

650 696-5909

Project 90

www.projectninety.org

720 S. B St., #3, San Mateo 94401

For adult men and male adolescents age 13-17.

650 579-7881

Redwood Center

100 Edmonds Rd., Redwood City 94062

For adult men.

650 366-5723

Service League of San Mateo County

www.servicleague.org

727 Middlefield Rd., Redwood City 94063

For individuals who are incarcerated or just being released from prison.

650 364-4664

<p>Veterans Affairs Palo Alto Health Care System Addiction Treatment Services www.palo-alto.med.va.gov 795 Willow Rd., Menlo Park 94025</p>	650 617-2734
<p>Women's Recovery Association www.womensrecovery.org 1450 Chapin Ave., 1st Fl., Burlingame 94010 For adult women, women with children, and adolescent girls.</p>	650 348-6603
<p>Substance abuse day treatment / counseling Adolescent Counseling Services www.acs-teens.org 4000 Middlefield Rd., Room FH, Palo Alto 94303</p>	650 424-0852
<p>El Centro de Libertad www.elcentrodelibertad.org 210 San Mateo Rd., #204 Half Moon Bay 94019 795 Willow Rd., Bldg. 323D Menlo Park 94025 1230-A Hopkins Ave Redwood City 94062 English/Spanish</p>	650 560-9995 650 326-6340 650 599-9955
<p>Free at Last www.freeatlast.org 1796 Bay Rd., East Palo Alto 94303</p>	650 462-6999
<p>Mills-Peninsula Health Services Chemical Dependency Center www.mills-peninsula.org 1783 El Camino Real, Burlingame 94010</p>	650 696-5909
<p>New Perspectives - East Palo Alto www.geocities.com/newperspectives_epa 1798-B Bay Rd., East Palo Alto 94303</p>	650 321-1013
<p>Asian-American Recovery Services Outpatient Drug & Alcohol Services for Asians (ODASA) www.aars-inc.org 6181 Mission St., Daly City 94014</p>	415 337-0140
<p>Pyramid Alternatives 480 Manor Plaza, Pacifica 94044</p>	650 355-8787
<p>Sitike Counseling Center www.sitike.org 306 Spruce Ave., South San Francisco 94080</p>	650 589-9305
<p>Veterans Affairs Palo Alto Health Care System Addiction Treatment Services www.palo-alto.med.va.gov 795 Willow Rd., Menlo Park 94025</p>	650 617-2734

Women's Recovery Association

650 348-6603

www.womensrecovery.org

1450 Chapin Ave., 1st Fl., Burlingame 94010

Youth and Family Enrichment Services (YFES)**Insights**www.yfes.org

For teens age 18 or under.

• 609 Price Ave., #201

650 366-8401 x316

Redwood City 94063

• 85 Washington St., Daly City 94014

650 755-0858

Financial Assistance**Public assistance**

CalWORKS (California Work Opportunity and Responsibility to Kids) and TANF (Temporary Assistance for Needy Families) are provided by the San Mateo County Human Services Agency to low income parents and caretakers of children in San Mateo County. Most people in need in San Mateo County will enter the Human Service Agency's PeninsulaWorks program, designed to assist individuals to regain self-sufficiency. Services are offered at Human Services Agency regional offices, community-based organizations and schools.

Call one of the following regional offices for information on CalWORKS, TANF, food stamps and Medi-Cal.

(All General Assistance applicants, no matter where they live in the county, should contact the Central Region office at 650 802-7543.)

www.peninsulaworks.orgwww.smchsa.org**North region:** Pacifica, Daly City, South San Francisco, Colma, Brisbane, San Bruno

• 1487 Huntington Ave.

650 877-5608

South San Francisco 94080

• 350 - 90th St., Daly City 94015 (Medi-Cal and Food Stamps)

650 301-8720

• 271 - 92nd St., Daly City 94015

650 301-8440

Central region: San Mateo, Foster City, Belmont, San Carlos, Burlingame, Hillsborough, Millbrae,

Coastside

• 550 Quarry Rd., San Carlos 94070

650 596-1035

• 400 Harbor Blvd., Belmont 94002

650 802-5018

South region: Redwood City, East Palo Alto, Menlo Park, Woodside, Atherton, Portola Valley

• 2500 Middlefield Rd.

650 367-0190

Redwood City 94063

• 1200 O'Brien Dr., Menlo Park 94025

650 330-6490

• 2415 University Ave

650 363-4175

East Palo Alto 94303

Loan programs**Family Service Agency****Ways to Work Family Loan Program**www.fssm.org

650 403-4300 x4100

24 - 2nd Ave., San Mateo 94401

Helps low-income individuals to maintain self-sufficiency by providing small loans to cover automobile repairs or purchases, child care, housing or medical needs.

Food Programs

Emergency food providers

CALL - Primrose Center

139 Primrose Rd., Burlingame 94010

650 342-CALL (342-2255)

Coastside Opportunity Center, Inc.

www.coastside.org

99 Avenue Alhambra, El Granada 94018

650 726-9071

Daly City Community Service Center

www.ci.daly-city.ca.us/depts/srvctr.htm

350 - 90th St., Daly City 94015

650 991-8007

Ecumenical Hunger Program

www.ecumenicalhunger.org

2411 Pulgas Ave., East Palo Alto 94303

650 323-7781

Elsa Segovia Center

www.clara-mateo.org

795 Willow Rd., Bldg. 323D, Menlo Park 94025

650 853-7065

Fair Oaks Community Center

www.redwoodcity.org/parks/cc/fairoaks.html

2600 Middlefield Rd., Redwood City 94063

650 780-7500

Family Support Center of the Mid-Peninsula

www.fscmp.org

1798-B, Bay Rd., East Palo Alto 94303

650 322-1821

Grace Covenant Church

740 Del Monte Ave., South San Francisco 94080

650 589-6797

North Peninsula Neighborhood Services Center

www.neighborhoodservices.org

600 Linden Ave.

South San Francisco 94080

650 588-8822

Pacifica Resource Center

www.ci.pacifica.ca.us/cityhall/div_rc.html

1809 Palmetto Ave., Pacifica 94044

650 738-7470

Salvation Army

www.tsagoldenstate.org

1270 Marshall St.

Redwood City 94063

409 S. Spruce Ave.

South San Francisco 94080

650 368-4643

650 266-4591

Samaritan House, Inc.

www.samaritanhouse.com

401 N. Humboldt St., San Mateo 94401

650 347-3648

Second Harvest Food Bank

www.2ndharvest.net

1051 Bing St., San Carlos 94070

650 610-0800

South Coast Collaborative 650 879-1691
620 North St., Room 16, Pescadero 94060

St. Francis Center 650 365-7829
www.stfrancisrwc.org
101 Buckingham Ave., Redwood City 94063
Needy families in Redwood City or east Menlo Park.

St. Vincent de Paul Society 650 343-4403
www.svdp.org/sanmateo
50 North B St., San Mateo 94401

Congregate meal sites

Café St. Vincent 650 589-9039
www.svdp.org/sanmateo
344 Grand Ave., South San Francisco 94080
Lunch Mon.-Fri., 10 am-12 noon;
Breakfast Sat., 10 am-11 am.

**Catholic Worker
Hospitality House** 650 827-0706
Breakfast Tues.-Fri., 7-9, at St. Bruno's Catholic
Church, 555 W. San Bruno Ave.
San Bruno 94066.

Catholic Worker House 650 366-4415
545 Cassia St., Redwood City 94063

North Peninsula Dining Center 650 994-5150
www.ci.daly-city.ca.us/commservice.htm
6655 Mission St., Daly City 94014
Serves a hot meal every Mon., Tues. and Thurs., 5-6 pm.

Samaritan Family Kitchen 650 347-3648
www.samaritanhouse.com
401 N. Humboldt St., San Mateo 94401
Serves a hot meal Mon.-Fri., 5-6:30 pm, at North Shoreview Elementary School, 1301 Cypress
Ave., and Westside Church of Christ, 603 Monte Diablo Ave., San Mateo. Lunches available on
Sat. and Sun., 12-1 pm, in the parking lot at 401 N. Humboldt St.

St. Anthony's Padua Dining Room 650 365-9664
3500 Middlefield Rd., Menlo Park 94025
Provides meals Mon.-Sat., 1-8 pm.

**Urban Ministry
Breaking Bread Meals** 650 853-8672
www.umpa.org
Call for locations and hours.

Housing

Affordable housing can be difficult to find in San Mateo County. Read both county-wide and local newspapers for information on available places to rent, or contact the following agencies. For emergency shelter, contact one of the community service agencies listed above.

Housing

Housing Authority

650 802-3300

www.smchsa.org

264 Harbor Blvd., Belmont 94002

Housing benefits administered by the Housing Authority include Section 8 and public housing. The waiting lists for subsidized housing are closed indefinitely.

Human Investment Project (HIP Housing)

650 348-6660

www.hiphousing.org

364 S. Railroad Ave., San Mateo 94401

Offers a number of programs, including shared housing, designed to help seniors, single parents or persons with low or modest incomes to obtain housing or remain in their own homes.

Landlord and Tenant Information and Referral

Collaborative of San Mateo County

650 802-7504

www.landlordtenantinfo.org

Provides information and referrals about landlord and tenant rights and responsibilities, resources, problem solving tips and information about evictions.

Real estate information

Association of Realtors

A professional trade organization whose members are required to uphold the standards of the Code of Ethics established by the National Association of Realtors.

• San Mateo County Assn. of Realtors (SAMCAR)

650 696-8200

www.samcar.org

850 Woodside Way, San Mateo 94401

• Silicon Valley Assn. of Realtors

650 949-9115

www.silvar.org

345 S. San Antonio Rd., Los Altos 94022

California Department of Real Estate

510 622-2552

www.dre.ca.gov

1515 Clay St., #702, Oakland 94612

Answers questions and investigates complaints about real estate fees, advance fee rental agencies, and subdivision/condominium agreements. Licenses agents and brokers.

Legal Services

San Mateo County Bar Association

www.smcba.org

• Lawyer Referral Service

650 369-4149

303-B Bradford St., Redwood City 94063

Arranges half-hour conferences with private attorneys in a particular field or law for a nominal fee. Arrangements for additional services, if needed, are made directly with the attorney.

• Private Defender Program

650 363-4080

333 Bradford St., Redwood City 94063

Provides legal representation within the court system to people who have been charged with a crime and cannot afford an attorney. Eligibility is determined by the court.

Stanford Community Law Clinic

650 475-0560

www.law.stanford.edu/clinics/sclc/

2117-A University Ave., East Palo Alto 94303

Represents clients in a variety of areas of civil law including housing matters and eviction defense, government benefits advocacy, workers' rights and other employment issues, guardianship and consumer issues.

Youth and Family Enrichment Services (YFES)

Family Law Service

650 366-8401 x311

www.yfes.org

609 Price Ave., #207, Redwood City 94063

Provides information on family law and domestic violence issues. Arranges private sessions with family law attorneys.

Law-related services

Law Library

650 363-4160

www.smcll.org

710 Hamilton St., Redwood City 94063

San Mateo County Probation Department

Pre-trial Services

650 363-4181

Interviews defendants in custody to determine if they are eligible to be released from jail without bail pending their court hearing.

Victim Center

650 877-5494

1024 Mission Rd., South San Francisco 94080

Crisis intervention and criminal justice liaison for victims of violent crimes; helps with the preparation of compensation forms for recovery of lost income or medical or mental health expenses; information and referral.

Courts

www.sanmateocourt.org

www.EZLegalFile.org

Superior court

- Northern Branch

650 877-5333

1050 Mission Rd., South San Francisco 94080

- Central Branch

650 573-2622

800 N. Humboldt St., San Mateo 94401

- Southern Branch

650 363-4711

400 County Center, Redwood City 94063

- Juvenile Branch

650 312-5355

21 Tower Rd., San Mateo 94402

Jury duty information

650 363-4788

Family Court Services

650 363-4561

Mediates disputes between parents over custody and visitation rights.

Small claims court

Small Claims Court has been called the "people's court," because it is the place where you can represent yourself in a dispute involving less than \$5,000. There are no attorneys, so you and the opposing party present your own cases. Presentations to acquaint people with the process are offered every Tuesday, 5 to 7 pm, at the Central Branch. To sign up for a consultation with a small claims attorney, parties must be present at 4 pm.

- Northern Branch

650 877-5775

1050 Mission Rd., South San Francisco 94080

- Central Branch

650 573-2605

800 N. Humboldt St., San Mateo 94401

- Southern Branch

650 363-4303

500 County Center, Redwood City 94063

San Mateo County District Attorney

District Attorney/Public Administrator

650 363-4636

www.co.sanmateo.ca.us

400 County Center, Redwood City 94063

Responsible for criminal prosecution in the Superior and Municipal courts. Administers the estates of people who die without a will.

• Consumer and Environmental Protection Unit

650 363-4651

Enforces laws prohibiting false advertising, unfair competition and other forms of consumer fraud. Also files actions for violations of environmental protection laws.

Counseling

Catholic Charities CYO

650 295-2160

www.cccyo.org

36 - 37th Ave., San Mateo 94403

Family and Children Services

650 326-6576

www.fcservices.org

375 Cambridge Ave., Palo Alto 94306

Family Service Agency of San Mateo County

650 403-4300

www.fssm.org

24 - 2nd Ave., San Mateo 94401

Counseling; support groups on anger management, parenting, child abuse, domestic abuse.

Kara

650 321-5272

www.kara-grief.org

457 Kingsley Ave., Palo Alto 94301

Grief counseling for children and adults.

Kitty Petty ADD/LD Institute

650 329-9443

www.kpinst.org

410 Sheridan Ave., #339, Palo Alto 94306

Provides support groups and information and referral for those with Attention Deficit Disorder (ADD) or other learning differences.

Mental Health Association

650 368-3345

2686 Spring St., Redwood City 94063

Provides services for adults with mental illnesses and / or people with HIV/AIDS including housing, food and social programs.

Mills-Peninsula Health Services

Behavioral Health Services

650 696-5909

www.mills-peninsula.org

1783 El Camino Real, Burlingame 94010

Walk-in and inpatient assessment for hospitalbased programs.

National Alliance for the Mentally Ill (NAMI)

650 654-6834

1037 Alameda de las Pulgas

Belmont 94002

Offers peer support group meetings and telephone counseling for families of the mentally ill.

San Mateo County Health Services Agency

3080 La Selva, San Mateo 94403

• **Senior Peer Counseling**

• **La Esperanza Vive**

650 573-2716

650 573-2257

Mental Health / Counseling Services

Veterans Affairs Palo Alto Health Care System

Mental Health Clinic

www.palo-alto.med.va.gov

795 Willow Rd., Menlo Park 94025

650 617-2772