**CITY OF BRISBANE**
**50 PARK PLACE**
**BRISBANE, CA 94005**

December 28, 2011

Last May I sent a letter out stating a rate increase was needed primarily due to a 48% increase in the cost of water from the San Francisco Public Utility Commission. City Council heard this item in July and approved the proposed rate increase.

The approved rate increase goes into effect for the billing period starting in the middle of October and is reflected on the bill you are receiving now. The increase is 7% for the basic water service charge and 35% for the water usage rate; the increase for sewer is 4%.

The City Council's policy to allow ratepayers on our Low-income Rate Assistance (LIRA) program to be unaffected by increases will continue. This program provides a discount to people who are on the PG&E CARE program. If you qualify for this program but are not yet enrolled, bring your PG&E bill to the Finance Department to sign up.

Sincerely,

Stuart Schillinger
Administrative Services Director